What is Criterion-on-Demand?

Criterion-on-Demand is an on-line feature film digital delivery platform. Our goal is to provide easy access to educationally relevant feature films used in Canadian Higher Education Institutions, and is the ONLY customizable on-line Feature Film Solution created specifically for these institutions.

How many titles are available?

Criterion-on-Demand is currently hosting approximately 2900 feature film & documentary files from a wide variety of major producers, including 20th Century Fox, Dreamworks SKG, Paramount Pictures, Warner Bros., Alliance Films, The Weinstein Company, Mongrel Media, and many more! These files include English, French and Subtitle versions (for Closed Captioning purposes).

We balance our library with today’s current hits, classic cinema, and even those “hard-to-find” titles – and we are continually growing our catalogue of films to better serve our customers.

Will Criterion-on-Demand work on my mobile device?

Coming soon!

All movies available on Criterion-on-Demand are in Windows Media Video format (WMV) and require Microsoft Silverlight to play. Unfortunately, Apple’s iOS, Google’s Android, and Microsoft’s Windows Phone 8 operating systems do not officially support Windows Media Video or Microsoft Silverlight – therefore Criterion-on-Demand currently will not work on a mobile device.

Does Criterion-on-Demand Offer French Language Versions of Films?

Yes! Criterion-on-Demand currently features 1100 French Language versions of popular feature films and documentaries. We also offer closed captioning/subtitles whenever available. On request, we can even put up foreign language versions of titles (subject to availability).
Using Criterion-on-Demand

Logging In

If your school has set up IP Authenticated Access with Criterion-on-Demand, you will automatically be logged in – no further action is necessary, simply begin searching for titles. NorQuest is IP authenticated.

To log in from the Criterion-on-Demand homepage, click the Log In button in the top right-hand corner.

Please note that the Microsoft Silverlight Plugin is required to view content on Criterion-on-Demand. You will find links to download this plugin here on the Log In page. For more information about installing Microsoft Silverlight Plugin, see section the Microsoft Silverlight Plugin section below.

If you are experiencing any issues logging into your Criterion-on-Demand account, please contact technical support at support@criterionondemand.com.

Searching for Movies

After logging in to Criterion-on-Demand, you can choose a genre/subject button to display movies in a specific category, or you may use the search bar to enter your own search criteria.

On the search results page, you will find title results matching your search criteria, including the movie poster, title name and year of release.
On the title page, you will be prompted to choose an English Audio only version of the movie, or if available, an English Audio with English Subtitles version.

After choosing a language option, a new window will open and the Criterion-on-Demand player will load and begin playing the movie.

The player features a Play/Pause button, timeline indicating the duration of the movie, a Volume bar (Click to Mute) and a Full Screen button.

You may click anywhere on the timeline to move forward or back in the movie – this may cause the movie to buffer briefly before playback is resumed.

Clicking the Full Screen button will make the Criterion-on-Demand player fill your monitor. Click the Full Screen button again or press ESCAPE on your keyboard to exit Full Screen mode.
Microsoft Silverlight Plugin

Why Do I Need the Microsoft Silverlight Plugin?

Content owners such as movie studios require Criterion-on-Demand to deliver content securely. This security helps prevent illegal usage and piracy.

When you install the Microsoft Silverlight plugin, your device becomes compliant with these security requirements.

You can find links to download the Microsoft Silverlight Plugin at the Log In page. To install, follow these steps:

Mac OSX

Click Download Microsoft Silverlight Plugin from the log in page
A new page will open to the Microsoft Silverlight download page.
Click Download Now.
A new page will open; click Click to Install
Your browser will download a DMG file for Microsoft Silverlight Plugin
Locate the downloaded DMG file in your Downloads folder and double-click to open
Double-click the Silverlight.pkg file to begin installation
“This package will run a program to determine if the software can be installed” – click Continue
Follow the installation instructions presented by the package until you are presented with a window stating “The installation was successful.” Click Close to finish the installation
Restart your browser

Windows

*Internet Explorer users must ensure the latest version of IE is installed on their system. Criterion-on-Demand works best using Internet Explorer 8

Click Download Microsoft Silverlight Plugin from the log in page
A new page will open to the Microsoft Silverlight download page.
Click Download Now.
Silverlight.exe will download to your Downloads folder
Locate Silverlight.exe in your downloads folder and double-click to open
You will be presented with a security warning, click Run
You will be presented with a new window to begin installing the Silverlight Plugin, click Install Now
Once Silverlight has finished installing, the installer will state “Installation Successful”, click Close to finish.
Restart your browser.

If you experience any issues installing Microsoft Silverlight on your computer, please contact your institution’s system administrator.
Downloading Movies

On the player page, you have the option to either Stream the video in your web browser, or Download a copy of the video for use outside of the Criterion-on-Demand platform.

To download a copy of the video file for use outside of the Criterion-on-Demand platform, simply choose the “Download” option before choosing your language option.

After choosing your language option, a new window will open that will allow you to install the Criterion Silverlight Player and give you a Download button to begin downloading your video file.

Click the Download button to begin downloading the video file to your computer’s Downloads folder.

Depending on the size of the video file and your internet connection, this may take several minutes. If your internet connection is especially slow, the file may take longer to download.

You will have 48 hours to play the video file after downloading.

To play the video file outside of Criterion-on-Demand you must first download the Criterion Silverlight Player. You can find links to download the Criterion Silverlight Player above the Download button on the player page.

After clicking Install Player, a new window will open prompting you to install the player. Click Install Player on this page.

Windows

You will be prompted with a security message stating “Do you want to install this application?” – Click Install.

The Criterion Silverlight Player will download to your Downloads folder.

The Criterion Silverlight Player will automatically open once downloaded. If the player does not automatically open, locate the Criterion Silverlight Player in your downloads folder and double click to open.
Mac OSX

You will be prompted with a security message stating “Do you want to install Criterion Silverlight Player”, click Install.

Another prompt will appear once the download has finished stating “Application Downloaded – Criterion Silverlight Player has been added to your downloads folder”. Click OK or Open Downloads Folder.

Locate the Criterion Silverlight Player in your Downloads folder and double click to open.

Playing Downloaded Movies

To play the downloaded video file, open the Criterion Silverlight Player and click the Upload button in the bottom right hand corner.

Locate the downloaded video file in your Downloads folder and click Open. The video will begin to play.

If more than 48 hours has passed since downloading the video file, will be prompted to return to the player page for the downloaded title on Criterion-on-Demand. The player page will re-authenticate the file and you will have another 48 hours to view the video.